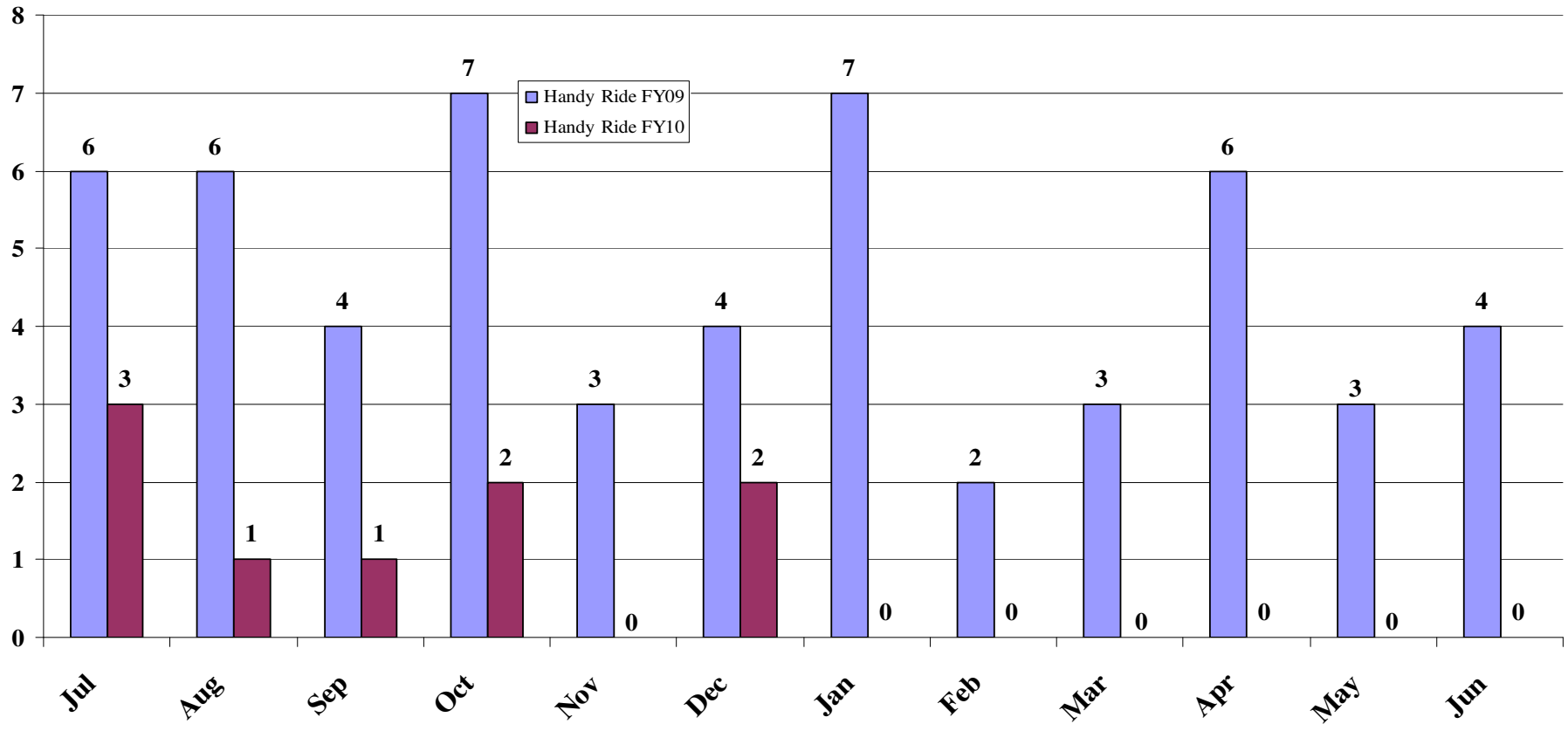
STAT Track

For the week ending February 17, 2010

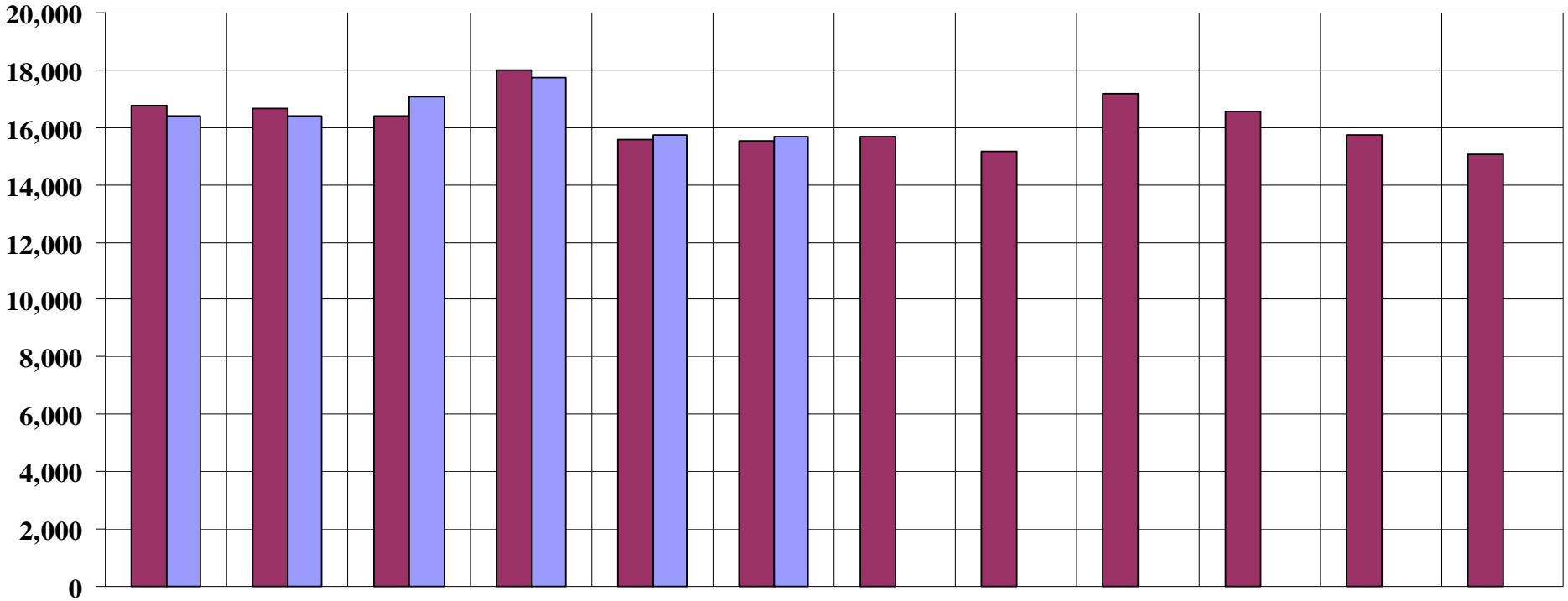
FAX

FRESNO AREA EXPRESS

FAX Handy Ride Customer Complaints

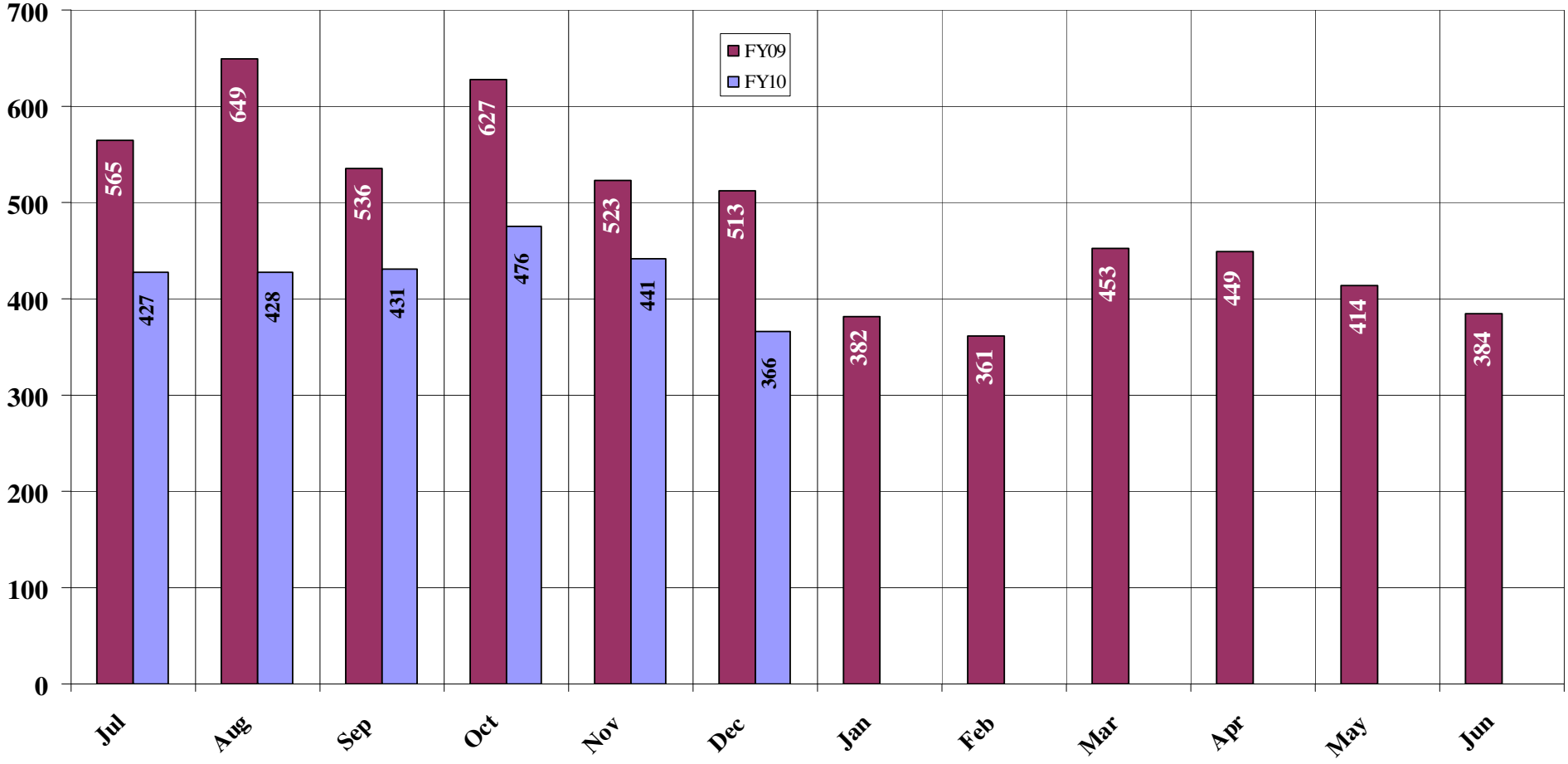


FAX Handy Ride Performed Trips

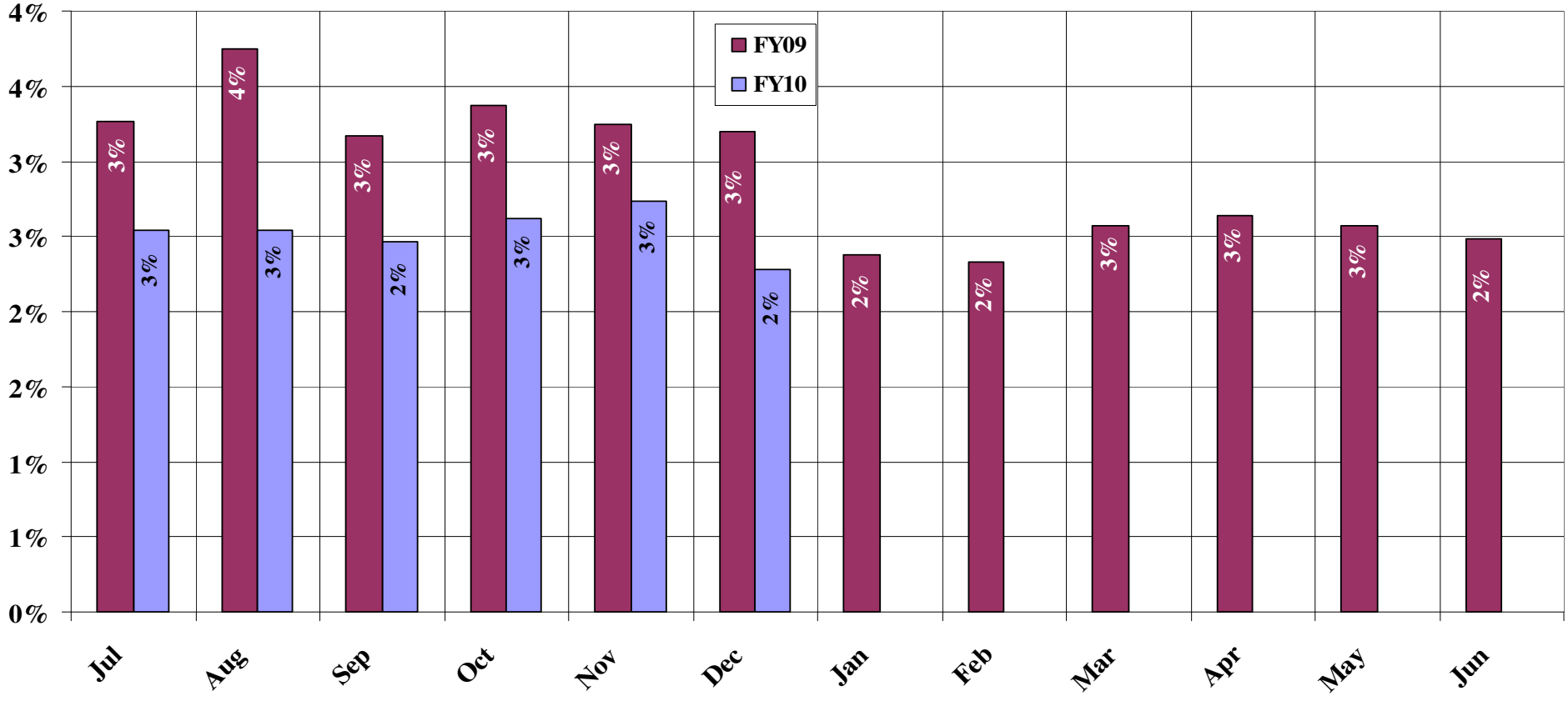


	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
FY09	16,760	16,653	16,396	17,977	15,583	15,508	15,687	15,166	17,154	16,557	15,723	15,065
FY10	16,377	16,399	17,046	17,719	15,716	15,690						

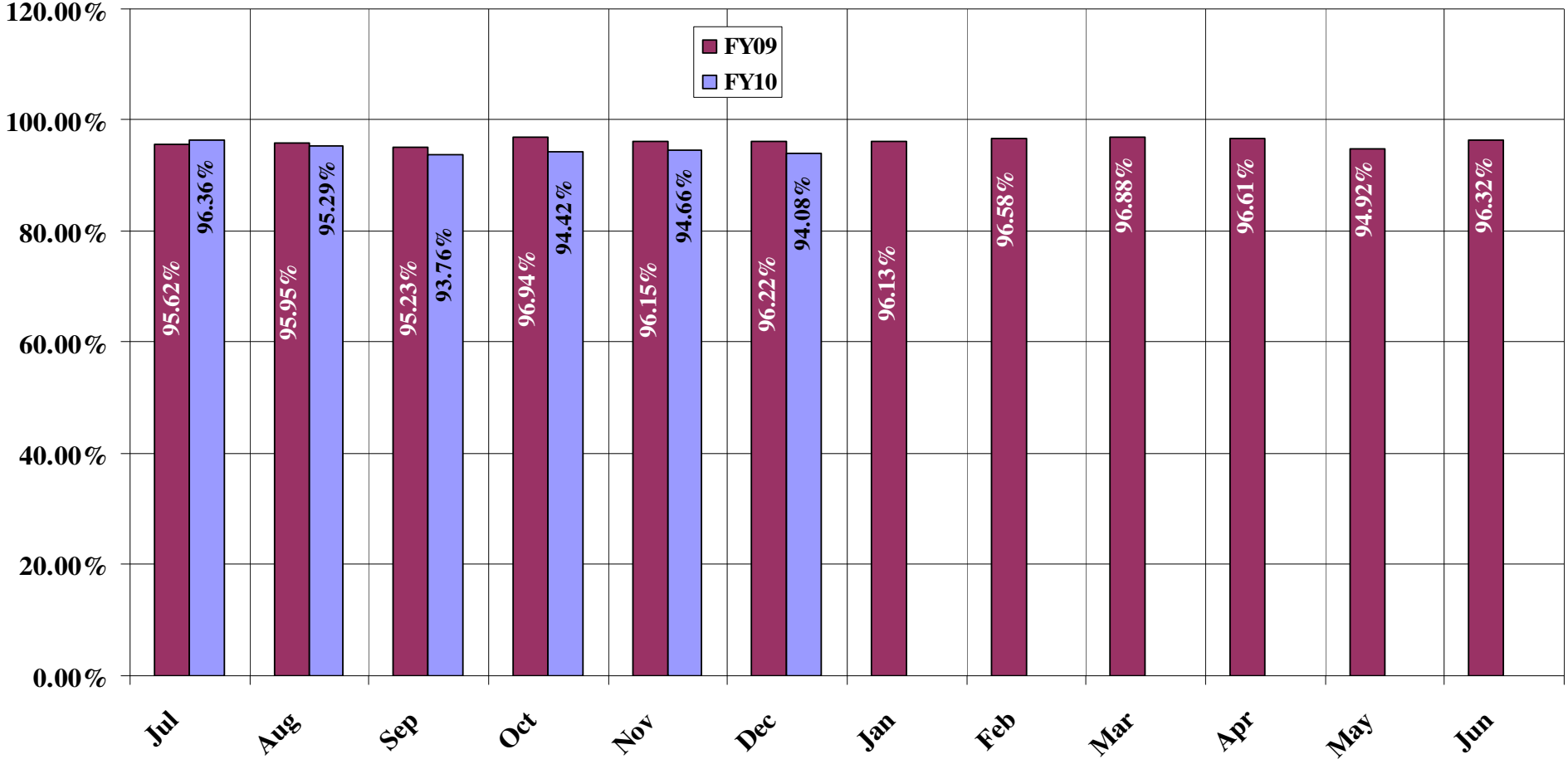
FAX Handy Ride No Shows



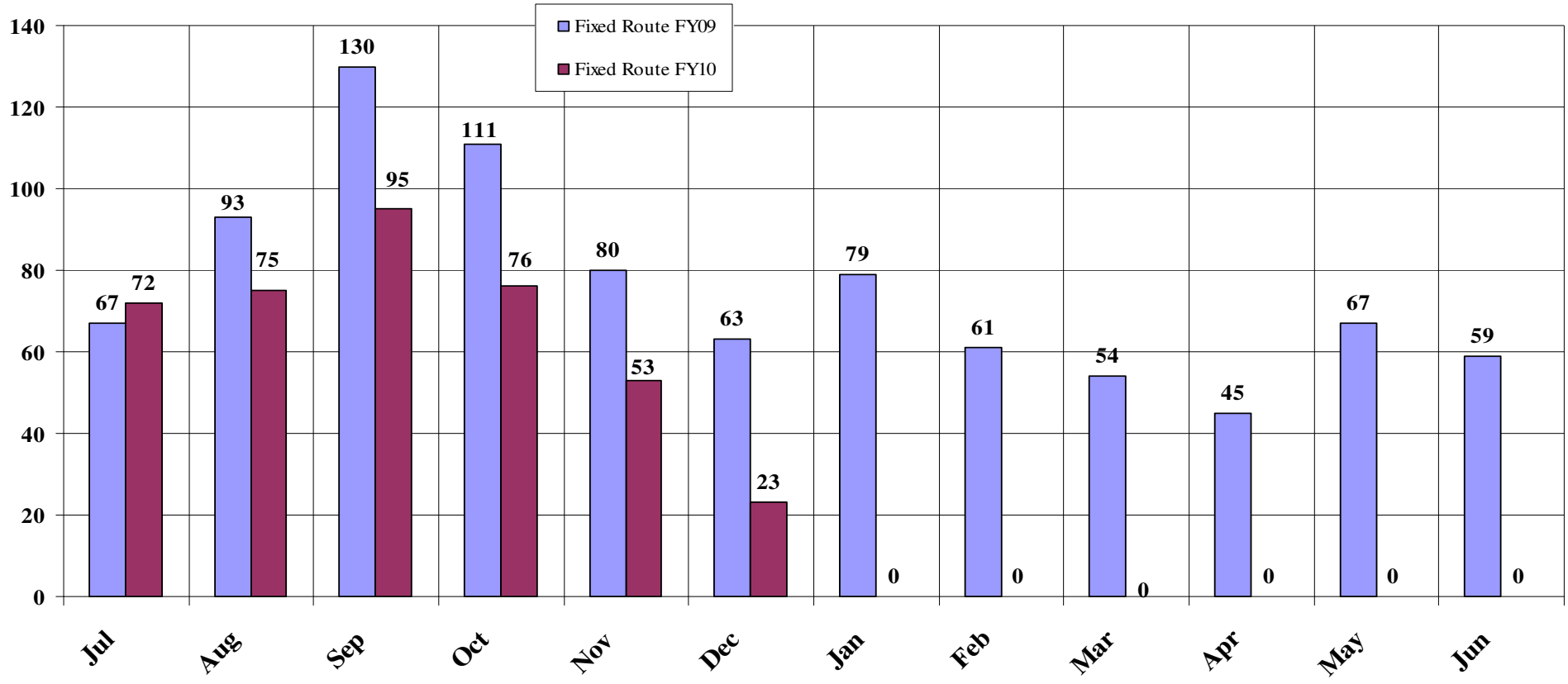
FAX Percent of Handy Ride Scheduled Trips that are No Shows



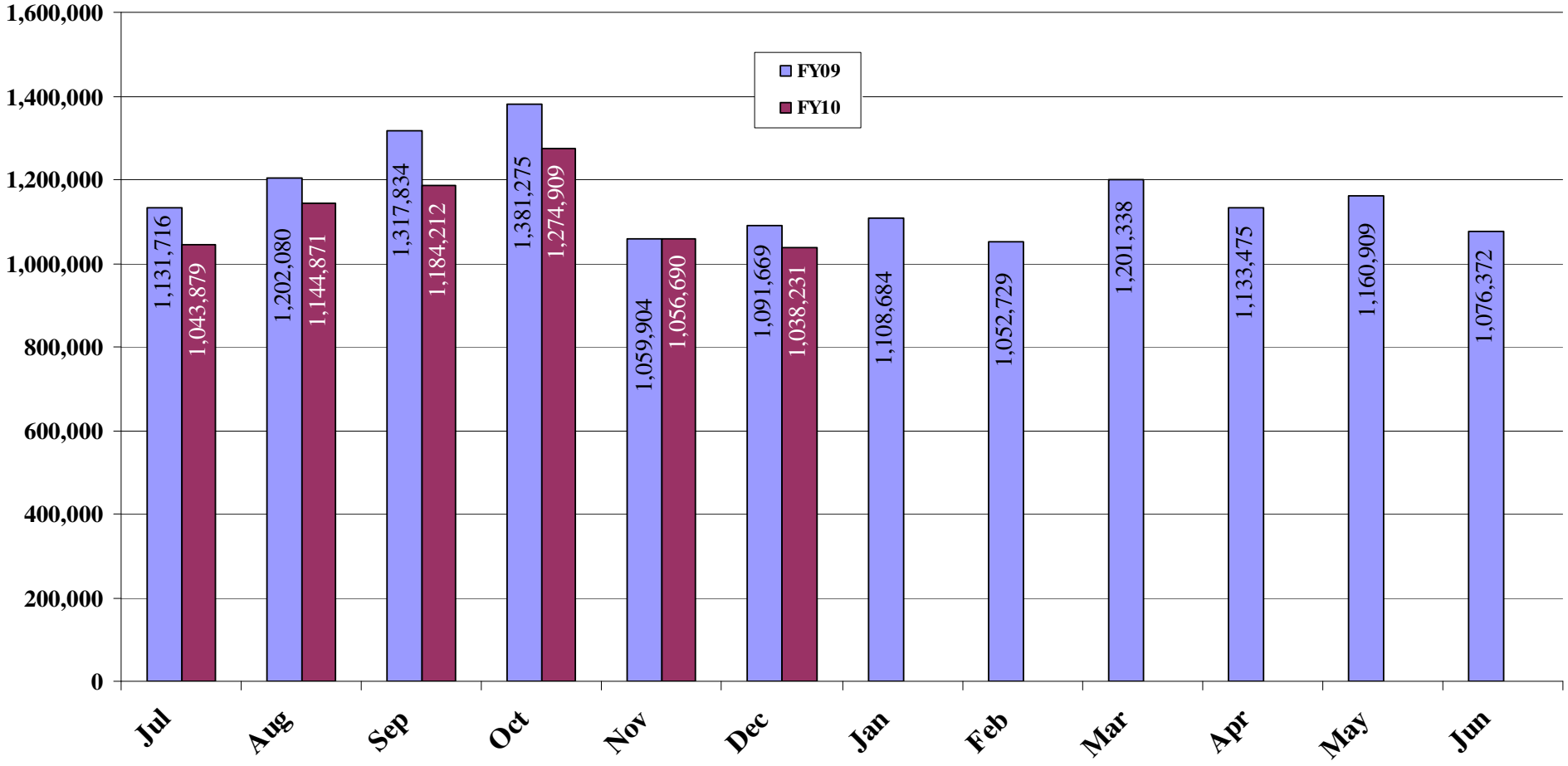
FAX Handy Ride On Time Performance



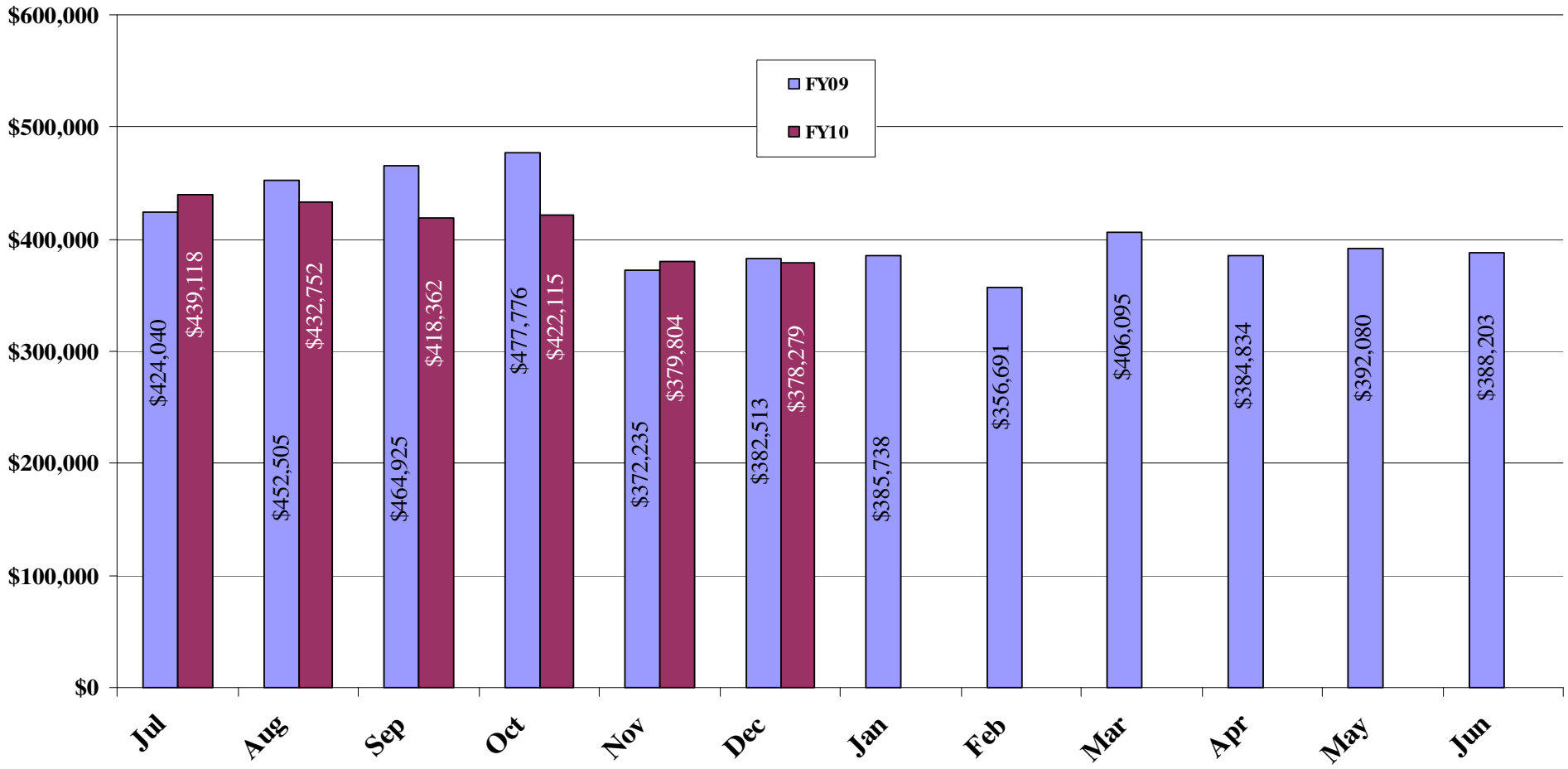
FAX Fixed Route Customer Complaints



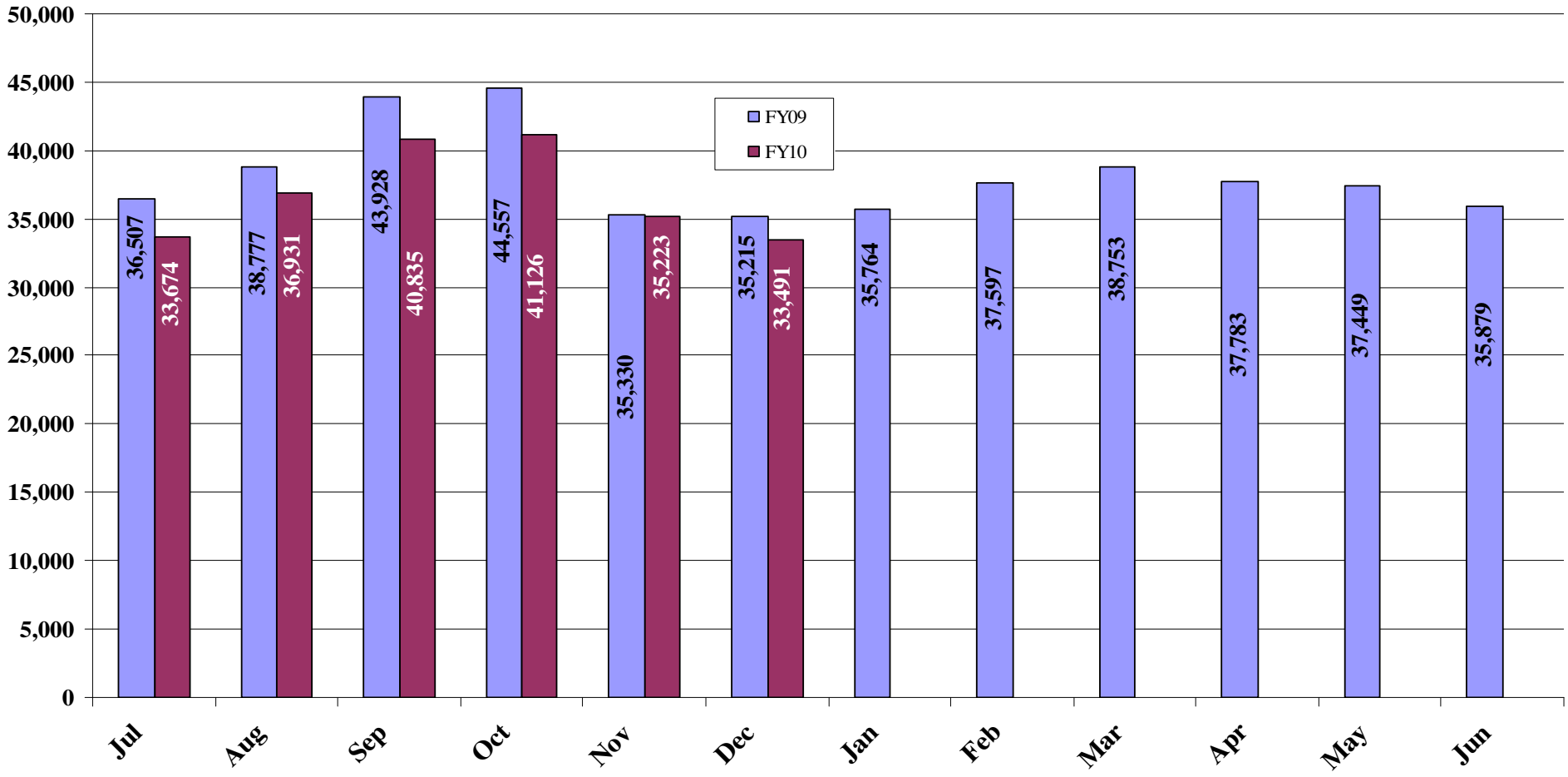
FAX Fixed Route Ridership - Total Passengers



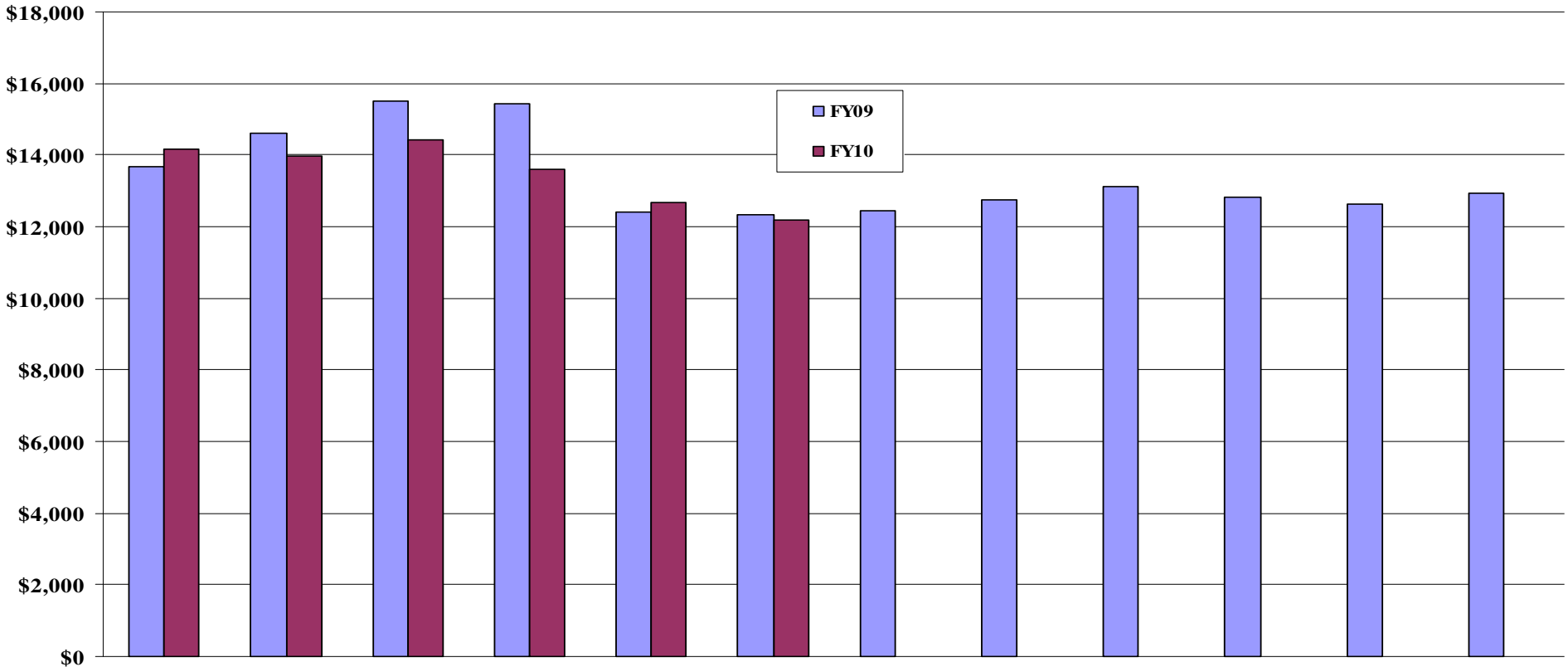
FAX Fixed Route Farebox - Total Amount



FAX Fixed Route Average Daily Ridership Per Month

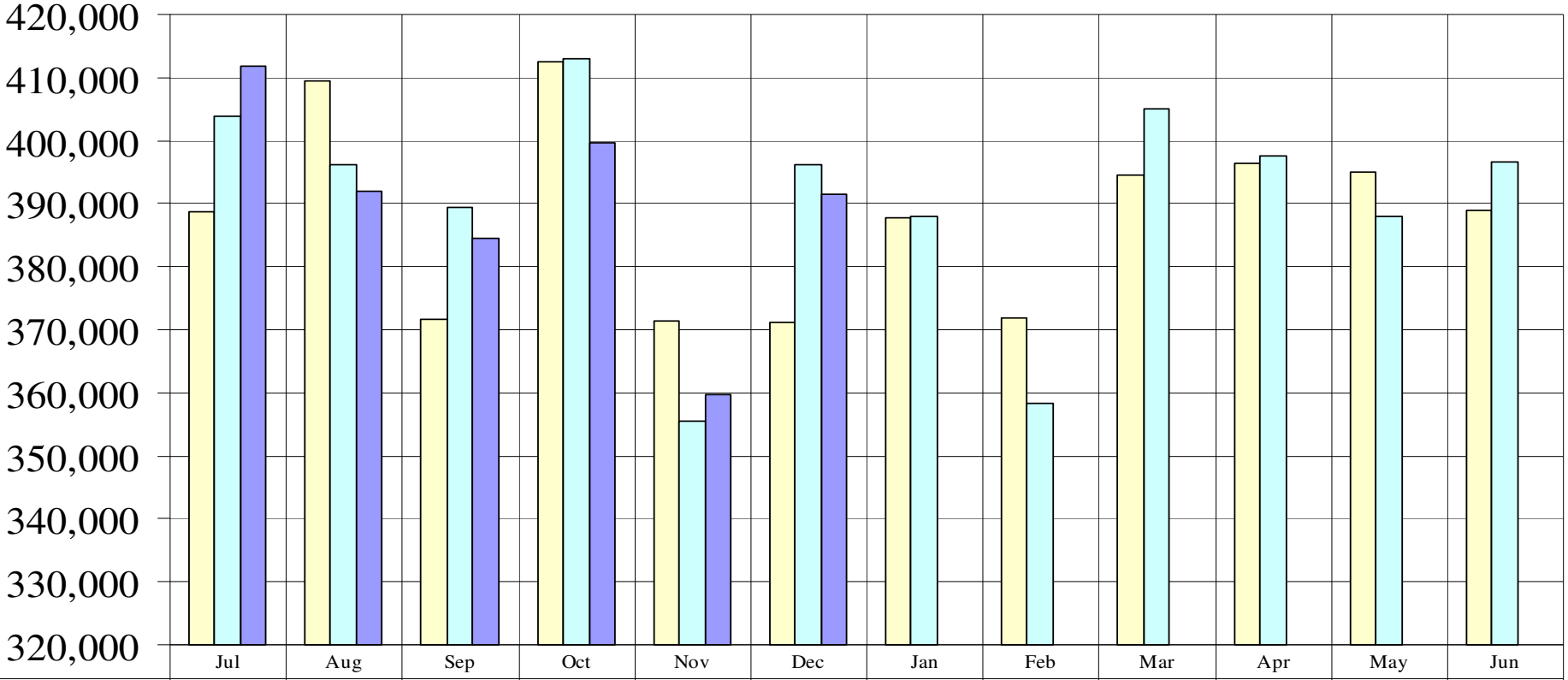


FAX Fixed Route Average Daily Farebox Per Month



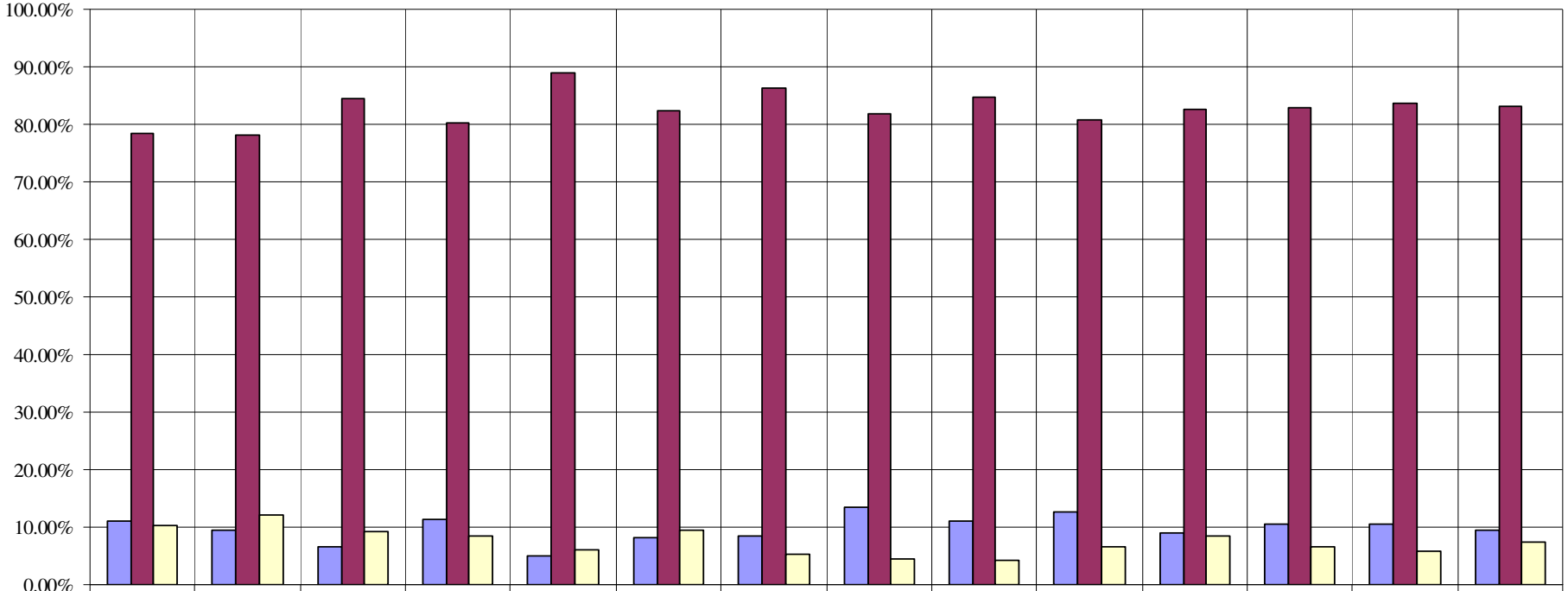
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
FY09	$13,679	$14,597	$15,497	$15,412	$12,408	$12,339	$12,443	$12,739	$13,100	$12,828	$12,648	$12,940
FY10	$14,165	$13,960	$14,426	$13,617	$12,660	$12,203	$0	$0	$0	$0	$0	$0

FAX Revenue Miles



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Revenue Miles FY08	388,768	409,575	371,666	412,477	371,499	371,167	387,657	371,926	394,509	396,323	395,069	389,027
Revenue Miles FY09	403,928	396,090	389,489	413,104	355,488	396,213	387,984	358,395	405,014	397,608	388,098	396,694
Revenue Miles FY10	411,763	392,039	384,406	399,685	359,759	391,469						

FAX FIXED ROUTE OTP
December 2009



	Rte 009	Rte 020	Rte 022	Rte 026	Rte 028	Rte 030	Rte 032	Rte 033	Rte 034	Rte 035	Rte 038	Rte 041	Rte 045	Total
% Early	11.14%	9.57%	6.45%	11.39%	4.92%	8.06%	8.44%	13.45%	11.01%	12.67%	9.03%	10.61%	10.49%	9.41%
% On Time	78.48%	78.24%	84.45%	80.16%	88.94%	82.45%	86.37%	81.95%	84.70%	80.69%	82.64%	82.79%	83.74%	83.13%
% Late	10.39%	12.19%	9.10%	8.45%	6.14%	9.49%	5.19%	4.60%	4.29%	6.65%	8.34%	6.59%	5.76%	7.45%