



RESOLUTION NO. 2016-146

RESOLUTION REQUIRING DOCUMENTATION AND
TRANSPARENCY FOR WATER QUALITY COMPLAINTS
AND REPORTS

WHEREAS, the City Department of Public Utilities is required to document and provide certain reports to the State of California and Federal regulatory agencies concerning water operations, quality, and customer complaints; and

WHEREAS, it has been recently found that for a period of years customer complaints may not have been properly documented and reported to the regulatory agencies as required; and

WHEREAS, the City of Fresno's Public Utilities Director has taken steps to mitigate future events such as this from occurring; and

WHEREAS, City water customers and future City officials should have confidence that complaints are documented and reported, and all concerned should be informed to the extent and types of complaints being received and reported.

NOW, THEREFORE, BE IT RESOLVED by the Council of the City of Fresno as follows:

1. City employees and officials having responsibility to document and provide reports to State and Federal regulatory agencies concerning City water customer complaints and water quality shall have an affirmative legal obligation to properly document all complaints received by any City employee, and then the complaints and all related water quality reports shall be timely and properly reported to the State and Federal regulatory agencies having jurisdiction.

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Date Adopted: 07/28/2016
Date Approved: 08/12/2016
Effective Date: See Section 3

Resolution No. 2016-146



2. The Director of Public Utilities shall be responsible to ensure the reports to the State and Federal regulatory agencies shall also be provided to the City Manager and each Councilmember within 14 days after being provided to the regulatory agencies, and also shall be posted on the Department's website in a manner so that they can be easily found and examined by the public. Information concerning specific customer names and/or addresses shall not be made public.

3. This resolution shall take effect upon its adoption.

* * * * *

STATE OF CALIFORNIA)
 COUNTY OF FRESNO) ss.
 CITY OF FRESNO)

I, YVONNE SPENCE, City Clerk of the City of Fresno, certify that the foregoing resolution was adopted by the Council of the City of Fresno, at a regular meeting held on the 28th day of July, 2016.

AYES: Brand, Brandau, Olivier, Quintero, Soria, Caprioglio
 NOES: None
 ABSENT: Baines
 ABSTAIN: None

Mayor Approval: August 12th, 2016
 Mayor Approval/No Return: N/A, 2016
 Mayor Veto: N/A, 2016
 Council Override Vote: N/A, 2016

YVONNE SPENCE, CMC

City Clerk

BY: Yvonne Spence
 Deputy

APPROVED AS TO FORM:
 DOUGLAS T. SLOAN
 City Attorney

BY: Douglas T. Sloan Date _____
 Douglas T. Sloan
 City Attorney

DTS:ns [72024ns/dts]

August 8, 2016

RECEIVED

Council Adoption: 7/28/2016
Mayor Approval:
Mayor Veto:
Override Request:

TO: MAYOR ASHLEY SWEARENGIN

FROM: YVONNE SPENCE, CMC
City Clerk

2016 AUG 12 PM 1 02
CITY CLERK, FRESNO CA



SUBJECT: TRANSMITTAL OF COUNCIL ACTION FOR APPROVAL OR VETO

At the Special Council meeting of 7/28/16, Council adopted the attached Resolution No. 2016-146, entitled, **RESOLUTION – Requiring Documentation and Transparency for Water Quality Complaints and Reports** Item No. 1:30 pm., ID#16-891, by the following vote:

Ayes : Brand, Brandau, Caprioglio, Olivier, Quintero, Soria
Noes : None
Absent : Baines
Recused : None

Please indicate either your formal approval or veto by completing the following sections and executing and dating your action. Please file the completed memo with the Clerk's office on or before August 18, 2016. In computing the ten day period required by Charter, the first day has been excluded and the tenth day has been included unless the 10th day is a Saturday, Sunday, or holiday, in which case it has also been excluded. Failure to file this memo with the Clerk's office within the required time limit shall constitute approval of the ordinance, resolution or action, and it shall take effect without the Mayor's signed approval.

Thank you.

APPROVED/NO RETURN: _____

VETOED for the following reasons: (Written objections are required by Charter; attach additional sheets if necessary.)



Ashley Swearengin, Mayor

Date: 8/12/16

COUNCIL OVERRIDE ACTION:

Date: _____

Ayes :
Noes :
Absent :
Abstain :