

THINGS TO REMEMBER WHEN FILING COMPLAINT:

It is very important that a complaint is filed as soon as possible. This will assist in the investigation, please note:

1. The date, time and location of the incident.
2. The officer's name, badge number and physical description.
3. Witnesses names, addresses and phone numbers.
4. License numbers of any vehicles involved in the incident.
5. Nature and extent of injuries sustained, if any.
6. Any other evidence you feel may be important, such as copies of traffic tickets, witness statements, police reports, photographs, or medical records.

WHERE TO FILE A COMPLAINT:

Complaints must first be filed with the Fresno Police Department and can be filed by phone, in person, by mail or online.

24-hour phone line:
559-621-7000

In Person:
Fresno Police Headquarters Lobby
2323 Mariposa Mall
Fresno, CA 93721

By Mail:
Fresno Police Department
Internal Affairs
PO Box 1271
Fresno, CA 93715-1271

Online:
www.fresno.gov/police

Or:
Office of Independent Review
City of Fresno City Hall
Executive Offices
2600 Fresno Street
Fresno, CA 93271

All complaints received by the Office of Independent Review are forwarded to the Internal Affairs Office and monitored by the Office of Independent Review.



OFFICE OF INDEPENDENT REVIEW

*"Enhancing public trust
and strengthening
community-police relations"*

Office of Independent Review
City of Fresno- City Hall
Executive Offices
2600 Fresno Street
Fresno, CA 93271
559-621-8614

WHO WE ARE

The Office of Independent Review (OIR) is responsible for ensuring that complaints about the conduct of the Fresno Police Department are thoroughly investigated to enhance community trust.

The OIR monitors ongoing investigations conducted by the Fresno Police Department's Internal Affairs unit and, when completed, performs a comprehensive audit of the process.

Each audit report will focus on evaluating the adequacy, thoroughness, quality and accuracy of the investigative report.

The OIR assists in strengthening the relationship between the community and the police department by promoting greater transparency and collaboration.

COMMUNITY OUTREACH

The Independent Reviewer and staff are available to community organizations for presentations or informational meetings. Please submit a written request with the details via mail or email.

MISSION OF THE OFFICE OF INDEPENDENT REVIEW

“To enhance community trust by providing independent and objective review of police complaint investigations that will help strengthen community-police relations.”



Office of Independent Review

City of Fresno - City Hall
Executive Offices
2600 Fresno Street
Fresno, CA 93271

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THE OIR REVIEWS

The OIR performs audits of Fresno Police Department Internal Affairs investigations and the police departments' complaint process.

Audits are always performed in these cases:

- Officer involved shootings
- Use of Force Investigations
- In-Custody Deaths
- Collisions during pursuits resulting in serious injury or death
- Complaints involving alleged bias

Audits may also be performed in these cases:

- Any other collision resulting from police pursuits
- Claims of retaliation for filing complaints against a police officer
- Other complaints as determined by the OIR